



Ref No: VIDUNI/RO/Omb/201/2023

Office of the Registrar
Date:11/08/2023

Notification No. 50 / 2023

Subject: Appointment of Prof. (Dr.) Bhavna Ajaykumar Shah as Ombudsperson for Redressal of Grievances of Students of the University and Constituent Colleges/Institutions.

Reference: (1) F. 1-13/2022(CPP-II) "University Grants Commission (Redressal of Grievances of Students) Regulations, 2023"
(2) Approval of the President

As per section 6 of the Sexual Harassment of Redressal of Grievances of Students) Regulations, 2023, at Ref. (1), President, Vidhyadeep University please to appoint Prof. (Dr.) Bhavna Ajaykumar Shah as Ombudsperson of the University. Her details are as follows. University will follow terms and conditions as mentioned in section 6 of the UGC (Redressal of Grievances of Students) Regulations, 2023 regarding Appointment, Tenure, Removal, and Conditions of Services of Ombudsperson.

Name of the Ombudsperson	Mobile No	Email-ID
Prof. (Dr.) Bhavna Ajaykumar Shah	9825546020	bhavna606@gmail.com

Appointment, Tenure, Removal, and Conditions of Services of Ombudsperson:

- Ombudsperson will act for redressal of grievances of students of the university and its constituent colleges/institutions and to hear, and decide on, appeals preferred against the decisions of the SGRCs
- The Ombudsperson shall not, at the time of appointment, during one year before the appointment, or in the course of his/her tenure as Ombudsperson, be in conflict of interest with the Institution where his/her personal relationship, professional affiliations, or financial interest may compromise or reasonably appear to compromise, the independence of judgment towards the Institution.
- The Ombudsperson shall be appointed for a period of one year, from the date of assuming office, and shall be eligible for reappointment for another one term. There shall not be any financial obligations on University part.
- For conducting the hearings, the Ombudsperson shall be paid a sitting fee, per diem, in accordance with the norms fixed by the respective university and shall, in addition, be eligible for reimbursement of the expenditure incurred on conveyance.



- e) The University may remove the Ombudsperson from office, on charges of proven misconduct or misbehaviour.
- f) No order of removal of Ombudsperson shall be made except after an inquiry made in this regard by a person, not below the rank of a retired judge of the High Court in which a reasonable opportunity of being heard is given to the Ombudsperson.

Functions of Ombudsperson:

- a) The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under these regulations.
- b) While issues of malpractices in the conduct of the examination or in the process of evaluation may be referred to the Ombudsperson, no appeal or application for revaluation or re-totalling of answer sheets from an examination, shall be entertained by the Ombudsperson unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
- c) The Ombudsperson may avail the assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.
- d) The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

I/c Registrar
Vidhyadeep University

To,

1. Prof. (Dr.) Bhavna Ajaykumar Shah, Retd. Prof. VNSGU, Ombudsperson, Vidhyadeep University.
2. All Dean/Principals of constituent colleges
3. Campus Director, Vidhyadeep University.
4. Academic Director Vidhyadeep University.
5. Establishment Department
6. Select File.

Submitted to:

1. President, Vidhyadeep University.
2. Vice-President, Vidhyadeep University.
3. Provost, Vidhyadeep University.